



**REQUEST FOR PROPOSALS # 34901-01140  
AMENDMENT # 6  
FOR COMPUTER AIDED DISPATCH/NEXT  
GENERATION 9-1-1 SYSTEM**

**DATE: 8/12/2020**

**RFP # 34901-01140 IS AMENDED AS FOLLOWS:**

1. **This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

EVENT	TIME (central time zone)	DATE
1. RFP Issued		May 14, 2020
2. Disability Accommodation Request Deadline	2:00 p.m.	May 19, 2020
3. Pre-response Conference	9:00 a.m.	May 20, 2020
4. Notice of Intent to Respond Deadline	2:00 p.m.	May 27, 2020
5. Written "Questions & Comments" Deadline	2:00 p.m.	June 3, 2020
6. State Response to Written "Questions & Comments"		June 29, 2020
7. Written "Questions & Comments" Deadline, Second Round	2:00PM	July 9, 2020
8. State Response to Written "Questions & Comments" Second Round		July 20, 2020
9. Response Deadline	2:00 p.m.	August 21, 2020
10. State Completion of Technical Response Evaluations		September 1, 2020
11. State Schedules Respondent Oral Presentation		September 3, 2020
12. Respondent Oral Presentation	8 a.m. – NOON	September 10-14, 2020
13. State Opening & Scoring of Cost Proposals	2:00 p.m.	September 16, 2020
14. Negotiations (Optional)		September 17-21, 2020

15. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	September 28, 2020
16. End of Open File Period		October 5, 2020
17. State sends contract to Contractor for signature		October 6, 2020
18. Contractor Signature Deadline	2:00 p.m.	October 9, 2020

**2. Delete RFP Attachment 6.2-Section A in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

<b>RESPONDENT LEGAL ENTITY NAME:</b>			
<b>Response Page # (Responde nt completes)</b>	<b>Item Ref.</b>	<b>Section A— Mandatory Requirement Items</b>	<b>Pass/Fail</b>
		The Response must be delivered to the State no later than the Response Deadline specified in the RFP Section 2, Schedule of Events.	
		The Technical Response and the Cost Proposal documentation must be packaged separately as required (refer to RFP Section 3.2., <i>et seq.</i> ).	
		The Technical Response must NOT contain cost or pricing information of any type.	
		The Technical Response must NOT contain any restrictions of the rights of the State or other qualification of the response.	
		A Respondent must NOT submit alternate responses (refer to RFP Section 3.3.).	
		A Respondent must NOT submit multiple responses in different forms (as a prime and a subcontractor) (refer to RFP Section 3.3.).	
	<b>A.1.</b>	Provide the Statement of Certifications and Assurances (RFP Attachment 6.1.) completed and signed by an individual empowered to bind the Respondent to the provisions of this RFP and any resulting contract. The document must be signed without exception or qualification.	
	<b>A.2.</b>	Provide a statement, based upon reasonable inquiry, of whether the Respondent or any individual who shall cause to deliver goods or perform services under the contract has a possible conflict of interest (e.g., employment by the State of Tennessee) and, if so, the nature of that conflict.  NOTE: Any questions of conflict of interest shall be solely within the discretion of the State, and the State reserves the right to cancel any award.	

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail
	A.3.	Provide a current bank reference indicating that the Respondent's business relationship with the financial institution is in positive standing. Such reference must be written in the form of a standard business letter, signed, and dated within the past three (3) months.	
	A.4.	Provide an official document or letter from an accredited credit bureau, verified and dated within the last three (3) months and indicating a satisfactory credit score for the Respondent (NOTE: A credit bureau report number without the full report is insufficient and will not be considered responsive.)	
	A.5.	Provide a statement and a list of clients that confirms that the Respondent currently, or has previously, implemented a System that includes the telephony, CAD for Telecommunicators, and CAD for Field Responders in an organization of similar size (minimum of fifty (50) Telecommunicators and eight hundred (800) Field Responders) to the State. <b>The size requirements may be met through different clients, but the System must have been implemented for an organization with a minimum of 50 Telecommunicators or 800 Field Responders</b>	
	A.6.	Provide a statement that confirms the Contractor shall provide a complete System. The System shall include the following: telephony, CAD for Telecommunicators, CAD for Field Responders, CAD for mobile devices, as well as, all associated software and hardware as further defined in <i>Pro Forma</i> Sections A.6. and A.7. The System shall have the capabilities as further described in <i>Pro Forma</i> Section A.7, as well as, meet the requirements of <i>Pro Forma</i> Section A.4.	
	A.7.	Provide a statement and list of clients that confirms that the Respondent currently, or has previously provided, a secure, web-based System hosted by the Contractor on a CJIS compliant government cloud (see <i>Pro Forma</i> Section A.4.a.).	
	A.8.	Provide a statement that confirms the Contractor shall be responsible for maintaining the necessary level of staff prior to and throughout implementation of the project as further described in <i>Pro Forma</i> Section A.11.	
	A.9.	Provide a statement that confirms the Contractor shall offer and support a record management solution that could be added to the System (Computer Aided Dispatch/Next-Generation 9-1-1 System). The State, as its sole discretion, may consider adding this solution in the future via sole source amendment to the resulting contract.	
	A.10.	Provide a statement confirming that Respondent will provide maintenance and support that is conducted in the United States and as described in <i>Pro Forma</i> Section A.15.	

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail
	A.11.	Provide a statement that confirms the Contractor shall agree to “Contractor Hosted Services Confidential Data, Audit, and Other Requirements” as further described in <i>Pro Forma</i> Section E.7.	
	A.12.	Provide a statement that confirms the Contractor shall provide a System that shall adhere to all guidelines set forth by the Criminal Justice Information Services (CJIS) Agency for the State of Tennessee—Tennessee Bureau of Investigation. These guidelines were established by the U.S. Department of Justice, Federal Bureau of Investigation and can be found utilizing the following link: <a href="https://www.fbi.gov/services/cjis/cjis-security-policy-resource-center">https://www.fbi.gov/services/cjis/cjis-security-policy-resource-center</a> . This shall include all data in transit and at rest.	
	A.13.	<del>Provide reference(s) confirming that the Respondent has implemented a System that has the ability to generate an SMS message to query advanced location data from a device. Such reference(s) must be written in the form of a standard business letter, signed, and dated within the past three (3) months.</del> Provide a statement confirming that the Respondent’s System has the ability for a two-way communication (i.e., SMS messaging) between a Telecommunicator and a caller to obtain advanced location data and other information. The statement shall also confirm that the Respondent would be able to implement this by Contract start date, but no later than the date of full implementation as indicated in <i>Pro Forma</i> Section A.3.a.	
State Use – Solicitation Coordinator Signature, Printed Name & Date:			

3. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.