

# TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program  
 Tennessee Public Utility Commission  
 502 Deaderick Street, 4<sup>th</sup> Floor  
 Nashville, Tennessee 37243

## April—June 2019 Underground Utility Damage Prevention Program Quarterly Report

### April 17, 2019 Executive Committee Meeting

#### Enforcement Results

|                                     |    |
|-------------------------------------|----|
| Violations                          | 19 |
| No Violations                       | 5  |
| Consolidated with Another Complaint | 1  |
| Deferred to Next Agenda             | 1  |

#### Civil Penalty

| No. of Civil Penalties | Amount   | Total    |
|------------------------|----------|----------|
| 4                      | \$ 625   | \$ 2,500 |
| 1                      | \$ 1,250 | \$ 1,250 |
| 1                      | \$100    | \$100    |
| Total                  |          | \$ 3,850 |

#### Ordered to Training

|    |
|----|
| 21 |
|----|

#### Root Cause of Violations

|   |    |
|---|----|
| No notification to 811                            | 10 |
| Failure to use reasonable care                    | 5  |
| Reporting a false emergency for locate ticket     | 1  |
| Excavating/Demolishing before locate ticket valid | 1  |
| Facility was not located or marked                | 1  |
| Failed to call in second locate request           | 1  |

Total 19

#### Violators by Region

#### No. of Violators

|        |    |
|--------|----|
| East   | 5  |
| Middle | 13 |
| West   | 1  |

Total 19

### Work by Violator

|                       |    |
|-----------------------|----|
| Construction Services | 16 |
| Landscape Services    | 1  |
| Utility Services      | 1  |
| Other                 | 1  |

Total 19

### Complainants of Violations

|               |    |
|---------------|----|
| Gas           | 15 |
| Water         | 2  |
| Telecom/Cable | 1  |
| Locator       | 1  |

Total 19

### May 22, 2019 Executive Committee Meeting

#### Enforcement Results

|                         |    |
|-------------------------|----|
| Violations              | 11 |
| No Violations           | 5  |
| Administrative Closure  | 3  |
| Deferred to Next Agenda | 1  |

#### Civil Penalty

| No. of Civil Penalties | Amount | Total |
|------------------------|--------|-------|
| 1                      | \$625  | \$625 |
| Total                  |        | \$625 |

#### Ordered to Training

|    |
|----|
| 12 |
|----|

#### Root Cause of Violations

|   |   |
|---|---|
| No notification to 811                          | 7 |
| Failure to use reasonable care                  | 3 |
| Excavating/Demolishing beyond 15 day expiration | 1 |

Total 11

#### Violators by Region

#### No. of Violators

|        |   |
|--------|---|
| East   | 3 |
| Middle | 8 |

Total 11

### Work by Violator

|                       |   |
|-----------------------|---|
| Construction Services | 8 |
| Landscape Services    | 1 |
| Other                 | 2 |
| Total 11              |   |

### Complainants of Violations

|          |   |
|----------|---|
| Gas      | 8 |
| Cable    | 1 |
| Electric | 1 |
| Other    | 1 |
| Total 11 |   |

### June 26, 2019 Executive Committee Meeting

### Enforcement Results

|                                     |    |
|-------------------------------------|----|
| Violations                          | 13 |
| No Violations                       | 2  |
| Administrative Closure              | 1  |
| Consolidated with Another Complaint | 9  |
| Deferred to Next Agenda             | 1  |

### Civil Penalty

| No. of Civil Penalties | Amount | Total    |
|------------------------|--------|----------|
| 3                      | \$ 625 | \$ 1,875 |
| Total                  |        | \$ 1,875 |

### Ordered to Training

|    |
|----|
| 18 |
|----|

### Root Cause of Violations

|                                |   |
|--------------------------------|---|
| No notification to 811         | 7 |
| Failure to use reasonable care | 6 |
| Total 13                       |   |

### Violators by Region

### No. of Violators

|          |   |
|----------|---|
| West     | 4 |
| Middle   | 9 |
| Total 13 |   |

### Work by Violator

|                       |    |
|-----------------------|----|
| Construction Services | 12 |
| Landscape Services    | 1  |
| Total 13              |    |

### **Complainants of Violations**

|               |           |
|---------------|-----------|
| Gas           | 11        |
| Telecom/Cable | 1         |
| Water         | 1         |
| <b>Total</b>  | <b>13</b> |

### **Complaints Received April-June 2019**

| <b>Complainants</b>          | <b>Complaints of Alleged Violation</b> |
|------------------------------|--|
| Gas Facility Owner           | 38                                     |
| Telecom/Cable Facility Owner | 2                                      |
| Water Facility Owner         | 12                                     |
| Electric Facility Owner      | 4                                      |
| Locator                      | 3                                      |
| Property Owner               | 4                                      |
| Excavator                    | 2                                      |

**Total 65**

Of the 65 complaints received, 51 reported damage to an underground facility.