



# TennCare EHR Incentive Resources



**Always include the Provider's Name and NPI when communicating with TennCare.**

## PIPP User Manual

Available on **EACH** page of the PIPP portal  
<https://pipp.tennCare.tn.gov/Default.aspx>

## TennCare EHR Web Site

FAQs, Glossary, Acronyms, Links to other Site  
Lots & Lots of Information

<https://www.tn.gov/tenncare/tenncare-medicare-electronic-health-record-ehr-provider-incentive-payment-program.html>

## TennCare EHR Newsletters

### Subscribe & Back Issues

<https://www.tn.gov/tenncare/tenncare-medicare-electronic-health-record-ehr-provider-incentive-payment-program/e-blast-newsletters.html>

## Do you have questions about the EHR Incentive Program?

Send an email to [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov)

## Need to contact CMS for help?

### NLR Production Support Desk

1.833.238.0203

Monday – Friday; 8:00 AM – 5:00 PM EST

## CMS Web Site

<https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/index.html?redirect=/EHRIncentivePrograms/>

(Or go to our web site and click on the link to CMS)

## PowerPoint Presentations

Covers the Attestation Process from Beginning to End

<https://www.tn.gov/tenncare/tenncare-medicare-electronic-health-record-ehr-provider-incentive-payment-program/powerpoint-presentations.html>

**ATTENTION:** Per 42 C.F.R. § 495.310(a)(2)(v) “No [EHR Incentive] payments may be made after December 31, 2021.” CMS states that this is in the law which created the EHR Provider Incentive Program and cannot be changed. This will result in changes to the way attestations will be handled for Program Years 2020 & 2021. It is imperative that you continuously check and review our web site (above), as well as our monthly newsletters.

➔ **In Calendar Year 2021, Providers will have to attest for both Program Year 2020 & Program Year 2021.**

In fact, if you are ready you can begin submitting your Program Year 2020 attestation as early as November 2020.

(“Ready” includes having your 2020 SRA completed.) Go to our web site for more information.